



Quality Policy

TPG - The Parkside Group Limited is proud to provide a high quality, professional and efficient service with the aim to be the partner of choice for the design and delivery of innovative building solutions into the construction industry.

We are a highly responsive, service orientated, independent business that prides itself on helping, supporting and valuing our employees and business partners. This is achieved by understanding and supporting the needs and expectations of all who have an impact in our business and to identify our responsibility to not only our internal commitments but also the bigger external global impact.

The Management Team, through direction and support, will encourage all business partners, whether that be staff, suppliers or customers, to understand the importance of a quality system and will actively encourage all to review and take responsibility for establishing, implementing, integrating and maintaining our Quality Management System.

The Organisation ensures sufficient resources are made available within the Organisation to achieve this. We undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of the Organisation.

The Organisation will develop staff competencies, creativity empowerment and accountability through appropriate development programmes and show strong management involvement and commitment. Equally, every employee is responsible for, and will be trained to perform the duties required by specific role.

The Organisation has a policy of promoting continual improvement and setting of quality objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the Organisation as determined by the board of Directors along any relevant legal obligations.

We hereby certify that our Integrated Management System Manual accurately describes the Quality System and the procedures in use within the Organisation to meet the requirements of ISO 9001:2015.

The Quality System will be monitored, measured, evaluated and enhanced regularly under the leadership of the board of Director's to ensure it builds on the current corporate objectives and values, and with regular reporting and communication the status and effectiveness of this system will be reviewed and improved where deemed appropriate.

Managing Director

Date 18/05/2023